

P.O. BOX 120

OLDSMAR, FLORIDA 34677 PHONE: (813) 855-5986

## **NEW MISSED APPOINTMENT POLICY**

We're glad you have chosen us to provide your chiropractic care, but if you miss your appointments, you compromise that care. We want to inform you of our new office policies regarding missed appointments. A missed appointment is when you fail to show up for an appointment without a phone call, or cancel without at least 24 hour notice.

We feel the doctor/patient relationship is built on mutual trust and respect. As such, we strive to be on time for your scheduled appointments, and ask that you give us the courtesy of a call when you are unable to keep your appointment. Oldsmar Chiropractic Center follows the process below if you miss your appointments.

- 1. 1" missed appointment: we will call and offer to reschedule the appointment.
- 2. 2<sup>nd</sup> missed appointment: we will call and offer to reschedule. You may be charged a missed appointment fee of \$25.00
- 3. 3<sup>rd</sup> missed appointment: you will be charged a missed appointment fee of \$25, and this may result in discharge from our practice.

Let's work together to provide you with the care you deserve.

Thank you for your cooperation.

X	
Signature	

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